



RCI is the world's expert in exchange vacations. An exchange vacation allows members to discover new places and enjoy the freedom of resort vacationing all over the world. RCI was started in 1974 and its 34 years experience has resulted in it being the largest vacation ownership exchange company in the world.

RCI has more than three million members worldwide, who enjoy dream vacations at over 4,600 affiliated resorts. RCI members benefit from the knowledge, experience and resources of RCI's call centre guides, who provide assistance in the planning of exchange vacations.

Our resorts are graded for easy choices and these gradings determine both the points acquired if depositing this ownership for trading points; as well as the points required to book into a resort. RCI grades its affiliated resorts in the following three categories:

<p>RCI Gold Crown Resort</p>		<p>These resorts have attained the highest level of excellence in the resort accommodation and hospitality. Each resort receiving the RCI Gold Crown Resort designation has met quality and service requirements based on both RCI member Comment Card ratings and an evaluation of the resort facilities, amenities and services.</p>
<p>RCI Silver Crown Resort</p>		<p>Resorts receiving this distinguished designation have demonstrated a consistent, impressive record of satisfying RCI guests and have met exacting quality and service standards, based on both RCI member Comment Card ratings and an evaluation of the resort facilities, amenities and services.</p>
<p>RCI Lifestyle Resort</p>		<p>Resorts that consistently deliver outstanding customer service and hospitality to exchange guests receive an RCI Lifestyle award.</p>

RCI members benefit all the way:

- Extra Holidays allows you to also rent units at resorts where we acquired space specifically for our members' benefit.
- RCI also allows you to share your holiday experience with guest certificates to friends and family of yours.
- We also regularly update you with any special offers or deals available, local or international.
- Our website, www.rci.co.za, provides searches, information, tips and all our contact details.
- All our members get a Resort Directory that shows you all the possibilities for holidays, with International Resort Directories available that depict the European or American continents' resorts.
- We distribute a quarterly magazine filled with news, articles and exclusive member-only offers.
- Our call centre is open from 8am-8pm on weekdays and from 8am – 2pm on Saturdays and is available on +27 11 258 1000.

